

2001



THANK YOU
HOWARD AND TEAM

2016



THREE DEFINING MOMENTS

Crossing \$1M
Mark



Employee
Challenges



Sales Challenges

CEO
John Torres

Mitigation Leader
John Torres

Construction Leader
John Torres

Field Supervisor
John Torres

Field Sup
John T

Senior PM
John Torres

THREE BUSINESS CHALLENGES

Mitigation Leader
Tomas

Field Supervisor
Dawson

Field Supervisor
Adrian

Field Supervisor
Gabe

Mitigation Tech
Jerry

Mitigation Tech
Phil

Mitigation Tech
Sang

Mitigation Tech
Nemy

Mitigation Tech
Ben

Mitigation Tech
Colin

Warehouse Manager
Leonard

Warehouse Manager
Ricardo

Warehouse Manager
Derek

Mold Tech
Claudio

Marketing Assistant
Kim

Sales Leader
TBI

Operations Leader
Dallas

Senior 3rd Responder
AI

1st Responder
Brion

1st Responder
Tony

1st Responder (Part Time)
Otto

1st Responder (Part Time)
Ozzy

1st Responder (Part Time)
Downs

ETI

VS



"Success comes from knowing that you did your best to become the best that becoming."

Conviction 1:
Excellence

FOUR CONVICTIONS

"Never mista
achievement"

Conviction 2: Systems & Training



ENTRUSTED

WATER, MOLD & FIRE EXPERTS

Welcome

HISTORY

Organizational
Chart

Customer
Roadmap

USP

Values

Job
Descriptions

Emotional
Homeowner

Leadership

Market
Services

Compensation
Overview

Interoffice

Conviction 3: Leadership Team



High Integrity & Hard Work Ethic

Conviction 4: Good Stewards



Proverbs 21:31

"The horse is prepared for the day of battle, but victory belongs to the Lord."

